

Blackberry10 to BES12 enrolment

Enrolling device on BES will completely wipe phone, all contacts, files, pictures, accounts and apps will be removed.

Contacts will return at email setup if they were stored in an exchange server .If no exchange account used, save contacts to cloud with “intouchapp”, .Or use an “contacts to excel” app where contacts can be imported from excel to Office 365 server.

Any devices already connected to MWPOL BES 10 must first do security wipe before BES 12 enrol will work, (settings, security, security wipe)(takes 40 minutes)

Device must have latest software update finished (10.3.2.xxxx)
settings>software updates

ENROLL

To enroll, go to Settings> accounts> add account> EmailContactsCalendar enter address given by admin (user@mwpol.local) or in some cases (user@mwpol.ca)

This is a ‘fake’ address for enrolment purposes

NOTE: dot local, instead of dot ca, in most cases

Press Next

Enter password : azazazaz , (this is a onetime enrollment password that needs to be reset if connection is broken in future)

Next

Phone will proceed to connect to server and various connections. You will be asked whether it is okay to wipe device (yes)

After restart, device will demand a new device password (keep it simple, you will need to enter this password to open phone after phone was dormant for some time) (example qqqq).

All device internet traffic will now be directed thru a shared Netsweeper profile. Apps are available in Blackberry world “public” (apps added as needed)

To enter an office365 email address now, go to settings ,accounts, add account, advanced, Microsoft exchange.

Username: user@mwpol.ca

Email: user@mwpol.ca

Password (your office 365 webmail password)

Server : outlook.office365.com
Next Done

Device should start loading emails from the past 30 days and if contacts were saved to mwpol mail, contacts will also load.

When making new contacts, check to see they are saved to “mwpol user mail”

Questions or problems: Merle, 519 501 2562 merle@mwpol.ca
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